



RCMAS
RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

Criterion I Curricular Aspects

RAJAGIRI COLLEGE OF MANAGEMENT AND APPLIED SCIENCES

RAJAGIRI VALLEY P.O, KAKKANAD, KERALA 682039

An ISO 9001 : 2015 Certified Institution

Affiliated to Mahatma Gandhi University, Kottayam and Approved by AICTE

1.4 Feedback System

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website.

Action Taken Report 2022-2023

Submitted to



INDEX
Action Taken Report
2022-2023

Sl. No.	Content	Page No.
1	Action Taken Report of Department of Animation and Graphic Design	3
2	Action Taken Report of Department of Commerce	5
3	Action Taken Report of Department of Computer Science	7
4	Action Taken Report of Department of English	9
5	Action Taken Report of Department of Management	10



DEPARTMENT OF ANIMATION & GRAPHIC DESIGN

2022-2023

Action Taken Report on Stakeholders Feedback on Curriculum; Academic Performance and Ambience

Feedback Received from Students	Proposed Plan of Action
<ul style="list-style-type: none"> • Need for monitors in PG classes for better project presentations. • Need for Wi-Fi connectivity and official login IDs for internet usage for PG students. • Interest in Industrial Visits (I.V.) for practical exposure. • Request for opportunities to join clubs, especially for PG students. 	<ul style="list-style-type: none"> • High-quality monitors have been installed in postgraduate classrooms to facilitate better project presentations and critiques. • Official login IDs for Wi-Fi and internet usage have been provided to PG students to facilitate their research and project work. • Plans for Industrial Visits have been initiated to give students practical exposure to industry practices and environments. • New opportunities for PG students to join various clubs have been created to encourage their participation in extracurricular activities.
Feedback Received from Alumni	Proposed Plan of Action
<ul style="list-style-type: none"> • Request for Alumni Meetups at College premises. 	<ul style="list-style-type: none"> • proposed for Alumni Grand meetup

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Feedback Received from Employer	Proposed Plan of Action
<ul style="list-style-type: none"> Encourage On-the Job training among students 	<ul style="list-style-type: none"> Planned to encourage students to undergo On-the Job trainings after class hours
Feedback Received from Teachers	Proposed Plan of Action
<ul style="list-style-type: none"> Requests for updated teaching resources like Wacom tablet and professional development opportunities. 	<ul style="list-style-type: none"> Wacom tablets have been purchased and faculty development programmes have been coordinated.

Date : 29/05/2023

Head of the Dept.





DEPARTMENT OF COMMERCE

2022-2023

Action Taken Report on Stakeholders' Feedback on Curriculum; Academic Performance and Ambience

Feedback Received from Students	Proposed Plan of Action
<ul style="list-style-type: none"> • Research orientation courses • To introduce more experiential learning in the classroom lessons. • Outdoor Classroom sections • Peer teaching opportunities • To introduce a wide variety of affordable food options in the campus canteen 	<ul style="list-style-type: none"> • The department provided certified courses in Research methodology • Commerce exhibition was conducted as a part of the commerce fest. • Started to convert college premises as an effective place of delivering class lessons • On the day of World Teachers Day- Peer teaching class was organized by the final year students for the first years on theory subjects. • Proposed IQAC to install a vending machine and other food counters in the campus.
Feedback Received from Alumni	Proposed Plan of Action
<ul style="list-style-type: none"> • College level alumni meetup • College information to be provided to the alumni regarding the programmes conducted by the department. 	<ul style="list-style-type: none"> • 'REACH' - the college alumni meetup was organized for the alumni by the college in request of the same. • Department Alumni WhatsApp community was created.
Feedback Received from Employer	Proposed Plan of Action
<ul style="list-style-type: none"> • To bridge the gap between corporate world and educational 	<ul style="list-style-type: none"> • The department collaborated with various companies and other

Legal





<p>institutions</p> <ul style="list-style-type: none"> To organised stream specified career-oriented orientation sessions 	<p>educational institutions to bridge the gap.</p> <ul style="list-style-type: none"> Sessions on GST practitioners and capital market were arranged for the students.
<p>Feedback Received from Teachers</p>	<p>Proposed Plan of Action</p>
<ul style="list-style-type: none"> Store room for exhibition items Suggested for Tax planning and investment orientation. 	<ul style="list-style-type: none"> Proposed a room for displaying the exhibits to IQAC and the room was allotted . Investment orientation classes were organized by the department.

Date: 17/05/2023

Head of the Dept.

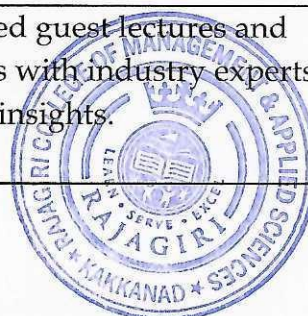


DEPARTMENT OF COMPUTER SCIENCE
2022-2023

Action Taken Report on Stakeholders' Feedback on Curriculum, Academic Performance and Ambience

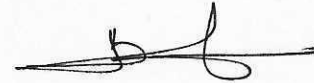
Feedback received from Students	Proposed Plan of Action
<ul style="list-style-type: none"> ● Provide additional reference materials ● Should introduce more informative sessions on recent trends ● Library hours were suggested to increase so as to avail the facility 	<ul style="list-style-type: none"> ● Additional reference materials were provided by course ● Department organised international conference and monthly lecture series too ● Library hours were established on a regular basis
Feedback received from Teachers	Proposed Plan of Action
<ul style="list-style-type: none"> ● requested more training sessions ● upgrade the amenities in the staff cabins 	<ul style="list-style-type: none"> ● Additional training sessions were provided ● The IQAC was informed of the requirement, and actions were taken accordingly
Feedback received from Alumni	Proposed Plan of Action
<ul style="list-style-type: none"> ● College should conduct career guidance programs ● Inform alumni about the programmes arranged by the Department in every year 	<ul style="list-style-type: none"> ● College has taken necessary steps to introduce department-wise career guidance programs. ● Decided to forward the brochures and details of the upcoming programmes of the Department and circulate among the members of the alumni
Feedback received from Employers	Proposed Plan of Action
<ul style="list-style-type: none"> ● Provide more awareness on recent developments in the industry ● Delivers industry-specific technical skills, cultivates teamwork, and 	<ul style="list-style-type: none"> ● Organized guest lectures and webinars with industry experts to share insights.

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<p>strengthens critical thinking, problem-solving, and soft skills</p>	<ul style="list-style-type: none">• Further promoted critical thinking, teamwork, and adaptability to job market changes
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Date: 24/04/2023



Head of the Dept.



DEPARTMENT OF ENGLISH
2022-2023

Action Taken Report on Stakeholders' Feedback on Curriculum; Academic Performance and Ambience

Feedback Received From Students	Proposed Plan Of Action
<ul style="list-style-type: none"> ● Enhancing Knowledge and Skills ● Need for Placements 	<ul style="list-style-type: none"> ● Introduce more practical assignments and skill-based projects. ● Facilitate industry interactions and expert talks. ● Conducting Placement drives by Placement Cell
Feedback Received From Alumni	Proposed Plan Of Action
<ul style="list-style-type: none"> ● Addressing and Integrating Contemporary and Global Issues 	<ul style="list-style-type: none"> ● Organize seminars and guest lectures by industry experts on contemporary topics
Feedback Received From The Employer	Proposed Plan Of Action
<ul style="list-style-type: none"> ● Adaptation to the Ever-changing Job Market 	<ul style="list-style-type: none"> ● Provide students with career counseling and job market trend information.
Feedback Received From Faculty	Proposed Plan Of Action
<ul style="list-style-type: none"> ● Availability and Accessibility of ICT Tools 	<ul style="list-style-type: none"> ● Upgrade ICT infrastructure and tools regularly. ● Provide training for faculty on effective use of ICT resources.

Date: 10/05/2023

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Head of the Dept.



DEPARTMENT OF MANAGEMENT
2022-23

Action Taken Report on Stakeholders' Feedback on Curriculum; Academic Performance and Ambience

Feedback Received from Students	Proposed Plan of Action
<ul style="list-style-type: none"> • Participation in Co-Curricular activities • Training on Soft Skills • Awareness about usage of digital resources • Maintenance of washrooms • Overcrowding in the canteen 	<ul style="list-style-type: none"> • More opportunities to take part in inter college fests • Proposed Soft Skill Training Program • Proposal to provide access to digital library • Maintenance were done • Proposal for vending machines and other food stalls.
Feedback Received from Alumni	Proposed Plan of Action
<ul style="list-style-type: none"> • Alumni enrichment 	<ul style="list-style-type: none"> • Proposal to conduct alumni meet was given to IQAC
Feedback Received from Employer	Proposed Plan of Action
<ul style="list-style-type: none"> • On the job training should be provided 	<ul style="list-style-type: none"> • Students were asked to to do more internship
Feedback Received from Faculty	Proposed Plan of Action
<ul style="list-style-type: none"> • Availability of updated editions of books • Provision for digital library 	<ul style="list-style-type: none"> • Proposal to purchase latest editions • Proposal for digital library

Date: 23/05/2023

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Head of the Dept.