



RCMAS
RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

Criterion V

**Student Support and
Progression**

RAJAGIRI COLLEGE OF MANAGEMENT AND APPLIED SCIENCES

RAJAGIRI VALLEY P.O, KAKKANAD, KERALA 682039

An ISO 9001 : 2015 Certified Institution

Affiliated to Mahatma Gandhi University, Kottayam and Approved by AICTE

5.1

Student Support

5.1.4

Students Grievance Redressal Committee

Action Taken Report

2019 - 2020

Submitted to





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RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

(Affiliated to Mahatma Gandhi University, Kottayam)

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Summary of Action Taken by Grievance Redressal Committee During 2019-2020

Sl. No.	Grievance Details	Action Taken	Time Taken
1	Timely Service and Maintenance of Water Coolers	Reported to college office; Cleaned and maintained water coolers	Resolved within a week
2	Request for Additional Lift for Students	Management allotted one more lift for students	Resolved within 2 months
3	Inaudibility of Announcement System in Classrooms	Speakers were serviced	Resolved within 10 days



Fr. A J Saviance CMI

PRINCIPAL
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