



RCMAS
RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

Criterion V

**Student Support and
Progression**

RAJAGIRI COLLEGE OF MANAGEMENT AND APPLIED SCIENCES

RAJAGIRI VALLEY P.O, KAKKANAD, KERALA 682039

An ISO 9001 : 2015 Certified Institution

Affiliated to Mahatma Gandhi University, Kottayam and Approved by AICTE

5.1

Student Support

5.1.4

Students Grievance Redressal Committee

Action Taken Report

2020 - 2021

Submitted to





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RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

(Affiliated to Mahatma Gandhi University, Kottayam)

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Summary of Actions Taken by Grievance Redressal Committee During 2020 - 2021

Sl. No.	Grievance Details	Action Taken	Time Taken
1	Request for Paying College Fee in Different Installments	Management sanctioned the request	Resolved within 10 days
2	Request for Sufficient Breaks between Each Online Class	10 minutes break allowed between each online class	Resolved within 7 days
3	Request for Attending Assessment Test for Students absent due to Covid - 19	Exam cell sanctioned the request	Resolved within 2 weeks



Fr. Ajeesh Puthussery CMI

PRINCIPAL
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