



RCMAS
RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

Criterion V

**Student Support and
Progression**

RAJAGIRI COLLEGE OF MANAGEMENT AND APPLIED SCIENCES

RAJAGIRI VALLEY P.O, KAKKANAD, KERALA 682039

An ISO 9001 : 2015 Certified Institution

Affiliated to Mahatma Gandhi University, Kottayam and Approved by AICTE

5.1

Student Support

5.1.4

Students Grievance Redressal Committee

Action Taken Report

2021 - 2022

Submitted to





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APPLIED SCIENCES

(Affiliated to Mahatma Gandhi University, Kottayam)

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Summary of Action Taken by Grievance Redressal Committee During 2021-2022

Sl. No	Grievance Details	Action Taken	Time Taken
1	Request for Resuming Online Classes after Lockdown	Hybrid mode of classes sanctioned	Resolved within a week
2	Request for Retest for Students Affected by Covid-19	Exam cell sanctioned the request	Resolved within 10 days
3	Maintenance of Water Cooler on the Floors	Water coolers cleaned and maintained on all floors	Resolved within 2 weeks

Fr. Ajeesh Puthussery CMI

PRINCIPAL

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