



RCMAS
RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

Criterion V Student Support and Progression

RAJAGIRI COLLEGE OF MANAGEMENT AND APPLIED SCIENCES

RAJAGIRI VALLEY P.O, KAKKANAD, KERALA 682039

An ISO 9001 : 2015 Certified Institution

Affiliated to Mahatma Gandhi University, Kottayam and Approved by AICTE

5.1

Student Support

5.1.4

Students Grievance Redressal Committee

Action Taken Report

2022 - 2023

Submitted to





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RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

(Affiliated to Mahatma Gandhi University, Kottayam)

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Summary of Action Taken by Grievance Redressal Committee During 2022- 2023

Sl. No.	Grievance Details	Action Taken	Time Taken
1	Complaint against the Quality of Food in the College Canteen	Canteen contract provided to another provider	Resolved within a month
2	Maintenance and Repair of the Water Cooler	Water cooler repaired and frequently maintained	Resolved within 2 weeks
3	Request for Online Classes during 'Brahmapuram' Plant Fire Smoke	Online classes sanctioned	Resolved within 1 day

Fr. Ajeesh Puthussery CMI

PRINCIPAL
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