



RCMAS
RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

Criterion V Student Support and Progression

RAJAGIRI COLLEGE OF MANAGEMENT AND APPLIED SCIENCES

RAJAGIRI VALLEY P.O, KAKKANAD, KERALA 682039

An ISO 9001 : 2015 Certified Institution

Affiliated to Mahatma Gandhi University, Kottayam and Approved by AICTE

5.1

Student Support

5.1.4

Students Grievance Redressal Committee Report

2020 - 2021

Submitted to





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APPLIED SCIENCES

(Affiliated to Mahatma Gandhi University, Kottayam)

Rajagiri Valley P.O., Kakkanad
Cochin - 682 039, Kerala
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Grievance Redressal Committee Report for Academic Year 2020-2021

Committee Members

Sl. No.	Name	Designation
1	Fr Ajeesh Puthussery	Principal
2	Mr. Jose Francis	Coordinator
3	Ms. Aswathy K M	Faculty Member
4	Ms. Amala Linus	College Union Advisor
5	Vindra Ramesh	Student Representative

Report

Throughout the academic year 2020-21, the Grievance Redressal Committee (GRC) convened three meetings to address various concerns raised by stakeholders. These meetings served as platforms for productive discussions and facilitated the prompt resolution of grievances, ensuring a supportive and conducive environment for all members of the college community.

The GRC effectively handled several grievances, including requests for paying college fees in different installments, ensuring sufficient breaks between online classes, and facilitating assessment tests for students absent due to COVID-19. Management promptly sanctioned the request for paying college fees in different installments, accommodating the financial needs of students. Additionally, the committee implemented a policy allowing a 10-minute break between each online class,



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enhancing student well-being and engagement. Furthermore, the exam cell swiftly sanctioned requests for assessment tests for students affected by COVID-19, demonstrating the committee's commitment to addressing concerns promptly and effectively. These actions reflect the dedication of the GRC to ensuring the welfare and satisfaction of the college community.



Fr. Ajeesh Puthussery CMI

PRINCIPAL

Rajagiri College of Management & Applied Sciences
Rajagiri Valley, P. O., Kakkanad - 682 039