



RCMAS
RAJAGIRI COLLEGE OF MANAGEMENT &
APPLIED SCIENCES

Criterion V Student Support and Progression

RAJAGIRI COLLEGE OF MANAGEMENT AND APPLIED SCIENCES

RAJAGIRI VALLEY P.O, KAKKANAD, KERALA 682039

An ISO 9001 : 2015 Certified Institution

Affiliated to Mahatma Gandhi University, Kottayam and Approved by AICTE

5.1

Student Support

5.1.4

Students Grievance Redressal Committee Report

2021 - 2022

Submitted to





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APPLIED SCIENCES

(Affiliated to Mahatma Gandhi University, Kottayam)

Rajagiri Valley P.O., Kakkanad
Cochin - 682 039, Kerala
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Grievance Redressal Committee Report for Academic Year 2021-2022

Committee Members

Sl. No.	Name	Designation
1	Fr Ajeesh Puthussery	Principal
2	Mr. Jose Francis	Coordinator
3	Ms. Aswathy K M	Faculty Member
4	Ms. Amala Linus	College Union Advisor
5	Diya Akbar	Student Representative

Report

The academic year 2021-2022 presented unique challenges, primarily due to the ongoing COVID-19 pandemic. However, our institution demonstrated resilience and adaptability in navigating these challenges while ensuring the continuity of academic activities. One significant accomplishment was the prompt resumption of classes after the lifting of lockdown restrictions. Within just seven days of the request, a hybrid mode of classes was sanctioned, incorporating both online and offline elements to accommodate student needs effectively. This swift action facilitated uninterrupted learning for our students, reflecting our commitment to providing quality education despite external disruptions.

Additionally, our institution prioritized the well-being and academic integrity of our students, as evidenced by the swift resolution of requests such as the provision of retests for students affected by COVID-19. Within ten days of the request, the exam



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cell sanctioned retests, ensuring affected students had a fair chance to demonstrate their knowledge and skills.

Moreover, proactive measures were taken to address infrastructure concerns, such as the maintenance of water coolers, enhancing the overall comfort and convenience of the college community. These actions reflect our dedication to supporting our students and maintaining high standards of education, even in challenging circumstances.



Fr. Ajeesh Puthussery CMI

PRINCIPAL

Rajagiri College of Management & Applied Sciences
Rajagiri Valley, P. O., Kakkanad - 682 039