

**CONSTITUTION OF GRIEVANCE REDRESSAL  
COMMITTEE  
2019-2024**

## Grievance Redressal Committee

### Mission

The Grievance Redressal Committee at Rajagiri College of Management and Applied Sciences is committed to fostering an inclusive and supportive environment where grievances are addressed promptly, fairly, and transparently, ensuring the well-being and satisfaction of the college community.

### Objectives

The Grievance Redressal Committee aims to provide a user-friendly and efficient platform for the reporting and resolution of grievances. We are dedicated to ensuring that all complaints are managed with fairness, impartiality, and promptness through a standardized procedure that nurtures trust, respect, and mutual understanding within the college. Transparency and accountability are fundamental principles, upheld by maintaining detailed records and regularly assessing our processes for effectiveness. We focus on continuous improvement by analyzing trends, identifying recurring issues, and providing constructive feedback for policy improvements. Maintaining confidentiality and sensitivity is essential, ensuring that all grievances are handled with the utmost respect for the privacy and dignity of everyone involved. Through these objectives, the Grievance Redressal Committee strives to uphold the core values of justice, integrity, and excellence at Rajagiri College of Management and Applied Sciences.

### Our Approach

The Grievance Redressal Committee serves as a compassionate and effective mechanism for handling sensitive issues. We prioritize active listening, understanding, and providing necessary support to those in need. Your feedback is crucial, and we encourage you to share your thoughts through open and unrestricted written suggestions.



*Legal*

### Operating in Accordance with UGC Norms

We adhere to UGC (University Grants Commission) guidelines to ensure a structured and accountable grievance redressal process. The website link for GRC is <https://www.rajagiricollege.edu.in/grievance-redressal-committee/>. An email has been provided in the college website to express the concerns and grievances of all stakeholders. All stakeholders can mail to [grievance@rajagiricollege.edu.in](mailto:grievance@rajagiricollege.edu.in).



Dr. Laly Mathew

**PRINCIPAL**  
Rajagiri College of Management & Applied Sciences  
Rajagiri Valley. P. O., Kakkanad - 682 039



# RCMAS

RAJAGIRI COLLEGE OF MANAGEMENT &  
APPLIED SCIENCES

(Affiliated to Mahatma Gandhi University, Kottayam)

Rajagiri Valley P.O., Kakkanad  
Cochin - 682 039, Kerala  
E office@rajagiricollege.edu.in  
www.rajagiricollege.edu.in

## NOTIFICATION

Ref No: RCMAS/01/GRC/01/2023

Date: 06/06/2023

Sub: Constitution of Committee Members for the Academic Year 2023-2024

In accordance with the guidelines and regulations of Rajagiri College of Management and Applied Sciences, the GRC committee is reconstituted with following members for the academic year 2023 - 2024

### Members

Sl.No	Name	Designation
1	Dr. Laly Mathew	Principal
2	Dr. Ajosh George	Coordinator
3	Ms. Aswathy K M	Faculty Member
4	Ms. Amala Linus	College Union Advisor
5	Adhila P A	Student Representative



Dr. Laly Mathew

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## NOTIFICATION

Ref No: RCMAS/01/GRC/01/2022

Date: 06/06/2022

Sub: Constitution of Committee Members for the Academic Year 2022-23

In accordance with the guidelines and regulations of Rajagiri College of Management and Applied Sciences, the GRC committee is reconstituted with following members for the academic year 2022 - 2023

### Members

Sl.No	Name	Designation
1	Rev. Fr. Ajeesh Puthusserry CMI	Principal
2	Dr. Ajosh George	Coordinator
3	Ms. Aswathy K M	Faculty Member
4	Ms. Amala Linus	College Union Advisor
5	Sahil Ayub	Student Representative



Rev. Fr Ajeesh Puthussery CMI

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## NOTIFICATION

Ref No: RCMAS/01/GRC/01/2021

Date: 08/06/2021

Sub: Constitution of Committee Members for the Academic Year 2021-2022

In accordance with the guidelines and regulations of Rajagiri College of Management and Applied Sciences, the GRC committee is reconstituted with following members for the academic year 2021 - 2022

### Members

Sl.No	Name	Designation
1	Rev. Fr. Ajeesh Puthusserry CMI	Principal
2	Mr. Jose Francis	Coordinator
3	Ms. Aswathy K M	Faculty Member
4	Ms. Amala Linus	College Union Advisor
5	Diya Akbar	Student Representative



Rev. Fr Ajeesh Puthussery CMI

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## NOTIFICATION

Ref No: RCMAS/01/GRC/01/2020

Date: 05/06/2020

Sub: Constitution of Committee Members for the Academic Year 2020-2021

In accordance with the guidelines and regulations of Rajagiri College of Management and Applied Sciences, the GRC committee is reconstituted with following members for the academic year 2020 - 2021

### Members

Sl.No	Name	Designation
1	Rev. Fr. Ajeesh Puthusserry CMI	Principal
2	Mr. Jose Francis	Coordinator
3	Ms. Aswathy K M	Faculty Member
4	Ms. Amala Linus	College Union Advisor
5	Vindra Ramesh	Student Representative



Rev. Fr Ajeesh Puthusserry CMI

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## NOTIFICATION

Ref No: RCMAS/01/GRC/01/2019

Date: 06/06/2019

Sub: Constitution of Committee Members for the Academic Year 2019 -2020

In accordance with the guidelines and regulations of Rajagiri College of Management and Applied Sciences, the GRC committee is reconstituted with following members for the academic year 2019 - 2020

### Members

Sl.No	Name	Designation
1	Rev. Fr. A J Saviance CMI	Principal
2	Dr. Ajosh George	Coordinator
3	Ms. Aswathy K M	Faculty Member
4	Ms. Amala Linus	College Union Advisor
5	Akshaya Suresh	Student Representative



Rev. Fr. A J Saviance CMI

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